



PLINK

REFUND POLICY

Last updated: 1 April 2021

This Refund Policy (“**Policy**”) explains how and when you can receive a refund for payments made when using the Plink App. This Policy is part of our [Terms of Use](#) and terms in it have the same meaning as in the Terms of Use unless stated otherwise.

We can change this Policy at any time at our sole discretion.

1. Where Refunds Apply

The Company will **only** refund the following payments made in the Plink App:



If there has been a **technical error** on the Company’s, App Store’s or Google Play’s part, resulting in an erroneous payment.



If the fee was charged but you have **not received access** to the certain services, including but not limited to the Subscription or the Gift was not sent.



If there were **two transactions** for one service or unit.

These payments shall only be refundable within **14 days** from the transaction and:

- (i) you spent less **than 2 hours using the Services** for which you seek a refund;
- (ii) or the Gift was not opened.

Any other transactions and payments are **not refundable**. In particular, there will be no refunds for late cancellations of Subscriptions in the App Store or Google Play.

In addition, if you cancel your Subscription in the App Store or Google Play we will not refund the unused part of the Subscription.

2. How to Request a Refund

To request a refund, please contact the Company at support@plink.tech.

It shall be in our sole discretion whether or not to provide a refund and this decision shall be final. Please note that the fact that we have provided a refund in one case does not mean we shall provide it in a similar situation in the other case.

Refund shall be made using the same means as used by you when making a payment.