

Privacy Notice

Last update: 14th of June 2018

This notice describes IT HI-TECH LLC privacy policy for the CRYCASH Software and <https://crc.crycash.io/> website (collectively the “CRYCASH”), Plink Application and <https://plink.tech/> website (collectively the “Plink”) including all services and functions of Plink and CRYCASH (collectively the “Services”).

We are committed to safeguarding the privacy of our Services users.

The terms “we”, “us”, “our” refer to IT HI-TECH LLC.

We process personal information both as a controller and as a processor, according to the GDPR.

What information do we collect?

We collect following personal information from you:

- Information that is required for the registration in Plink. This includes: your **email address, telephone number (and country of residence based on it), nickname**. The registration information also will be used to connect to CRYCASH.
- We will also require you to connect to and provide your profile information from one of the following gaming platforms: Steam, Playstation, Xbox, Blizzard, Epic Games, Wargaming, Warface, uPlay, GOG Galaxy, League of Legends, Twitch, EA Origin, Twillio or mobile apps (Clash of Clans etc.).

This information will include: your nickname, profile picture, list of games that you played, your **gaming activity information and statistics** in them, your **friend list**.

For the registration, it is required to connect to only one of the platforms. However, you may connect to any other platform from the list above on your own choice;

- You may provide additional information to fill your profile, such as **gender** and **birthday** information, and **profile picture**;
- To withdraw your rewards for the gaming activity through CRYCASH, you will have to provide your **cryptocurrencies wallet number**; and
- We collect information about your Services use experience – your **device information, IP-address, time and duration of use**. This information is being used to help you with managing your sessions, protect your rights and fix issues about your account.
- We colle

We also collect anonymized and aggregated way details of your visits to the Services including, but not limited to traffic data, location data, length visit, other communication data, IP address, device information (such as your hardware model, operating system version, unique device identifiers). Besides, Plink Desktop Application monitors the list of processes running on your Personal Computer to learn about the launch of some game and inform the Plink platform. It is non-personally identifiable information.

Non-Personally Identifiable Information is collected and processed either by Google Analytics and Yandex Metrics in anonymized way to improve the Services usability and for marketing purposes. Non-Personally Identifiable Information is not a subject of regulation of this privacy policy.

Plink Desktop Application uses a microphone and an audio output for voice chats but we collect no data using microphone.

Cookies

A cookie is a small text file that is stored on user’s computer for record-keeping purposes.

We use both «session cookies» and «persistent cookies» for the CRYCASH website. Session cookies expire when you close your browser.

Cookies help uniquely identify your browser software over time on our Services. We use cookies to make it easier for you to navigate the Website. Cookies also enable us to track and target the interests of users to enhance the experience on the Website.

Your web browser allows you to control and limit cookies on your computer. If you reject cookies, you may still use the Website, but your ability to use some areas of the Website functions may be limited.

Legal basis of processing

We process your personal information on the following grounds:

- The registration information, including the information you provide from one of the gaming platforms (only the first one), cryptocurrencies wallet number, CRYCASH connection information, and your Services use experience are being processed **to provide you with certain services (help manage your game stats, withdraw rewards etc.)**. Without this information we will be unable to provide you with them; and
- Your gender and birth information, profile picture are being processed based on your consent to do so. Your nickname, email address and telephone number to send you notifications are also being used based on your consent. You can withdraw your consent at any time. You can usually do it on the Profile page.

This withdrawal will not affect the lawfulness of processing based on consent before.

- We use your information for our marketing purposes without any additional consent from you. The legal basis for it is our **legitimate interest**.

How do we use your personal information?

We may use your personal information in following ways:

- to provide you with certain services;
- to communicate you about significant announcements about Services' or any user account you may create;
- to provide you with email newsletters and announcements;
- to contact you about other products and service offers from us;
- to improve the Services usability;
- for marketing purposes; and
- to improve your experience by personalizing the Services.

Some of your information, such as nickname, gender, birthday, profile picture and information about your gaming activity will be available on your public profile for other users.

We are using third party's mailing services - www.getresponse.com – for email newsletters and announcements. We are sharing your email address with them. This third party may only use information about you to perform services on our behalf. They are not allowed to use it in their own purposes.

You can opt-out email subscription by clicking the appropriate button in our e-mails to you.

Other disclosures

In addition to the disclosures for the purposes identified elsewhere in this privacy notice, we may disclose information about you:

- if we are required to do so by law;
- in connection with any legal proceedings;
- to establish, exercise or defend our legal rights (including providing information for the purposes of fraud prevention); and

- to the purchaser or seller of any business or asset which we are selling or purchasing.
- Except as provided in this privacy notice, we will not sell, share or rent your information to third parties.

Retaining your personal information

We will store your personal information till it is necessary to carry out our obligations to you regarding the Services. We will not store your information if you delete your account or we do not use it anymore for the purposes listed in this privacy notice.

Your Rights

Regarding your Personal Information, you have the right to request us:

- an access to the information that was collected;
- to update and keep information accurate;
- to delete any undesirable collected information;
- to restrict the processing of the information;
- to stop the processing of the information in case that the information is used for direct marketing purposes; and
- to send your Personal Information to any third party.

You can complete requests by contacting us at support@plink.tech.

If you believe that our use of your Personal Information violates your rights, you can lodge a complaint with your national data protection authority.

Security of your personal information

Your personal information is being stored and processed on Microsoft cloud servers. These servers have all technical measures that comply with GDPR requirements. We also use HTTPS protocol to secure your information on CRYCASH website.

We take necessary and sufficient organizational measures to protect your information from unauthorized or accidental access, destruction, modification, blocking, copying, distribution, as well as from other illegal actions of third parties.

Immediate access to the personal information is allowed only to our authorized employees involved in providing the Services. Such employees keep strict confidentiality and prevent unauthorized third-party access to personal information.

Changes to this notice

We may update this privacy notice from time-to-time by posting a new version in our Services. We advise you to check this page occasionally to ensure you are happy with any changes. However, we will endeavor to provide you with the announcement about any significant changes.

Third-party services

Our Services contain links to third-party services and platforms. We are not responsible for the content, terms and conditions or privacy policies of third-party websites.

We encourage users to be aware when they leave our Services and to read the privacy statements of the websites that collect personally identifiable information.

Third party websites may contain their own cookies. We are not responsible for their usage of cookies.

Contacting Us

Should you have any questions about this privacy notice, please contact us.

You may email us at support@plink.tech.

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